EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	27	((probabilit\$9 NEAR5 availab\$9) NEAR5 (agent\$2 OR resouce\$9))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 14:01
S2	714	(normal\$9 NEAR5 combin\$9) NEAR5 result\$2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 16:55
S3	1	((probability ADJ distribution) NEAR5 agent\$2) NEAR5 (talk OR answer\$9 OR call\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 17:12
S4	0	S1 and S2 and S3	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 16:53
S5	0	S1 and S2	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 16:54
S6 .	2	S2 and (call ADJ center\$2)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 16:54
S7	4	((probability ADJ distribution) NEAR9 agent\$2) NEAR9 (talk OR answer\$9 OR call\$9)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/26 17:13
S8	1	((wrap ADJ up) NEAR4 state) AND (talk NEAR4 state)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 14:09
S9	2	(wrap ADJ up) AND talk AND variance\$3 AND ratio AND weight\$4 AND probability	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 14:18

7/2/2007 3:45:59 PM Pag C:\Documents and Settings\knguyen23\My Documents\EAST\Workspaces\10813509_Call_Center_Agent_Availability_2.wsp

EAST Search History

S10	15	(wrap ADJ up) AND ((forecast\$9 OR predict\$9) NEAR5 (agent NEAR5 (availab\$9 OR free)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 15:54
S11	2	"4829563".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 16:09
S12	2	"5155763".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 16:12
S13	2	"5640445".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/06/28 16:12